# Community Safety & Well-being Plan



#### *CSWBP* · 2022

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# Joint Mayor's Message

On behalf of the members of Council from the Township of Asphodel-Norwood, the Township of Cavan Monaghan, and the Township of Otonabee-South Monaghan, we are pleased to present the Townships' joint Community Safety and Well-being (CSWB) Plan.

An important municipal government responsibility is the safety, health and wellness of our residents. This Plan is about working collectively to develop fair and equitable responses to the emerging issues within our respective communities to help ensure that all residents enjoy the opportunity to feel safe and connected; while recognizing that not all residents experience the same sense of safety and well-being and the struggles are unique to each individual.

This joint CSWB Plan allows us to be responsive, adapt to the needs of our residents, and use data to make evidence-based decisions. We need to consider new ways of confronting the complex challenges facing our communities and rethink the ways in which we deliver services to meet the needs of our residents. The goal of this Plan is to achieve greater organization coordination and collaboration on issues and situations before they escalate. It is extremely important to continue to build and strengthen partnerships across sectors and we thank our community partners for coming together and assisting with the development of this Plan.

We have every confidence that together, we can improve safety and well-being for everyone; and look forward to working collaboratively alongside the community to accomplish our shared goals and keep our residents safe and thriving.



Mayor Bonneau Asphodel-Norwood



Mayor McFadden Cavan Monaghan



Mayor **Taylor** Otonabee-South Monaghan

Lodger Bonneau Joe Taylor Scott McFadden
odger Bonneau Joe Taylor Scott McFadden Rodger Bonneau

# Advisory Committee

#### Members

Special thanks to our Advisory Committee members for their support, ongoing commitment, and dedication to this Plan.

Deputy Mayor Lori Burtt Township of Asphodel-Norwood

Diane Anderson Campbell Asphodel-Norwood Ministerial Food Bank

Chief Carr Hiawatha First Nation

Deputy Mayor Bonnie Clark Township of Otonabee-South Monaghan

Rosemary Davidson Community Care Norwood

Carolyn Doris Peterborough Public Health

Christopher Galeazza Ontario Provincial Police - Peterborough County Det.

Deputy Mayor Matthew Graham Township of Cavan Monaghan

Jamie Hartnett Peterborough Police Service

Nancy Hurley EarlyON and Family Centre

Anglela Lloyd Kawartha Pine Ridge District School Board

Karen Morton Community Care Millbrook

Fire Chief Chuck Parsons Township of Otonabee-South Monaghan

Emmanuel Pinto Peterborough Victoria Northumberland Catholic

Clarington District School Board

Sharon Simpkins Otonabee-South Monaghan Food Cupboard

Jack Veitch Canadian Mental Health Association

Haliburton, Kawartha, Pine Ridge

Rev. Nancy Wilson Keene and Hiawatha United Churches



# Land Acknowledgement

This Plan recognizes and supports First Nations communities and the organizations that exist to support the work they are doing every day to improve safety and well-being.

In recognition of the longstanding history of the land that we reside on and the work this Plan will be undertaken on, we offer this land acknowledgement.

We would like to begin by acknowledging the Townships of Asphodel-Norwood, Cavan Monaghan, and Otonabee-South Monaghan are located on the traditional territory of the Michi Saagiig Peoples. These are Treaty 20 and Williams Treaties lands.

We encourage everyone to educate themselves on the details of these documents and the influence of First Nations in Canada's history.

Our respective Township Councils recognize these contributions and commit to actions which demonstrate respect for the environment and in keeping with First Nation tradition, reflects the security of the next seven generations.

To further recognize our commitment to reconciliation, this Plan acknowledges and respects the right to Indigenous Planning and governance of Indigenous Peoples. Although there is a lot to mend, a culture of mutual respect, engagement, dialogue, and support will steer our collaboration as we work to improve the lives of those in our respective communities.

We support and respect the Indigenous Peoples' rights to self-determination, planning process and outcomes. We commit to working closely with Indigenous partners and open ourselves to the exchange of knowledge and skills that will complement our joint efforts to support Safety and Well-being in our communities.



# Introduction

**CSWB** 

In January 2019, new requirements for Community Safety and Well-being (CSWB) planning came into force. The Police Services Act, 1990 (PSA) was amended, and municipalities across Ontario were given time to develop and adopt a CSWB plan. As part of the legislation, municipalities were required to develop and adopt a CSWB Plan in partnership with stakeholders and community groups.

A CSWB Plan is a tool to address key social priorities for safety and well-being achieved through multi-sectoral partnerships working together towards sustainable communities where everyone feels safe, has a sense of belonging, and opportunities to participate; and also where individuals and families are able to meet their needs for education, health care, food, housing, income, and social and cultural expression.

The global COVID-19 pandemic and the provincial state of emergency declared in March 2020 significantly affected communities in Asphodel-Norwood, Cavan Monaghan, and Otonabee-South Monaghan. The contents of this Plan reflects the impact of COVID-19 and represents the partnership between our municipalities.

Exploring options to address risks through the Ontario CSWB planning framework and taking into consideration factors critical to success; this Plan recognizes the great work already happening within our region, and seeks to do more with collaboration and promotion of local experience and expertise.

#### **Critical Success Factors**

Strength Based Risk Focused Awareness and Understanding Highest Level of Commitment Effective **Partnerships** 

Evidence and Evaluation

Cultural Responsiveness



#### **CSWB**

# **Planning**

#### The CSWB Planning Framework

The Ministry of the Solicitor General created a framework to help support the development of each CSWB Plan.

As a long term strategy to make safety and well-being a reality for vulnerable individuals, families, groups, and locations, this Plan includes strategies at four levels of intervention:

- 1. **Social Development** · Promoting and maintaining community safety and well-being
- 2. Prevention · Reducing identified risks
- 3. **Risk Intervention** · Mitigating elevated risk situations
- 4. **Incident Response** · Immediate response to urgent incidents



#### 1. Social Development

Promoting and maintaining community safety and well-being by bringing together a wide range of sectors, agencies, and organizations to address complex social issues from every angle.

#### 2. Prevention

Proactively reducing identified risks by implementing evidence-based situational measures, policies or programs to reduce locally identified priority risks before they result in crime, victimization and/or harm.

#### 3. Risk Intervention

Mitigating situations of elevated risk by multiple sectors working together to address situations where there is an elevated risk of harm and stopping something bad from happening right before it is about to happen to reduce the need for and systemic reliance on incident response.

#### 4. Incident Response

Critical and non-critical incident response, or what is traditionally thought of as crime and safety; that includes immediate and reactionary responses involving a sense of urgency such as police, fire, emergency medical services, and child welfare organizations.



### Asphodel-Norwood Cavan Monaghan Otonabee-South Monaghan

The Townships of Asphodel-Norwood, Cavan Monaghan, and Otonabee-South Monaghan are located along the Southern border of Peterborough County and connected by the Trans Canada Highway.

Sharing similarities in growth patterns, agricultural pursuits, and local amenities, our municipalities formed a partnership to create and maintain community safety and well-being through the formation of a local CSWB Plan.

This partnership formed to research, engage, and implement said Plan will be sustained through the actionable items identified. Our connection will benefit all residents regardless of their needs or demographics. This joint Plan respects the province's direction to adopt a regional approach to the CSWB Plan.



# **About**Our Townships

Asphodel-Norwood

Pop. 4,658

The Township of Asphodel-Norwood (AN) is a growing rural community that provides an attractive blend of rural, village, and cottage living to over 4,500 residents who call the municipality home.

Nestled within 160 square kilometres of southern Peterborough County, Asphodel-Norwood boasts the charming and historic villages of Norwood and Westwood.

The Township encompasses a good selection of schools, a NHL sized ice surface with an enthusiastic hockey and figure skating community, thriving community groups, picturesque parks including a new splash pad, and popular resorts along the Trent River. All of this combined with the renowned Norwood Fall Fair each Thanksgiving weekend makes Asphodel-Norwood a growing success!



# **About**Our Townships

Cavan Monaghan

Pop. 10,016

The Township of Cavan Monaghan (CM) is a rural area which covers an area of approximately 306 km2, and includes several small hamlets and villages including Bailieboro, Cavan, Fraserville, Ida, Mount Pleasant, Springville, Five Mile Turn, and the Historical Village of Millbrook.

It is expected that the population in the hamlets and villages will continue to increase, resulting in an increased demand for recreational opportunities. Current land use includes agricultural, employment, rural residential, villages and hamlets, and natural areas.

The Township is located approximately 20 km south west of the City of Peterborough, in Peterborough County.

Cavan Monaghan is a strong, sustainable rural community. We celebrate, protect, and promote our unique history and natural heritage, and value the contribution and interests of all ratepayers in building a prosperous future.



# **About**Our Townships

Otonabee South-Monaghan

Pop. 7,087

The Township of Otonabee-South Monaghan (OSM) is a lower tier Township located in southern portion of the County of Peterborough with an approximate population of 7,000 residents.

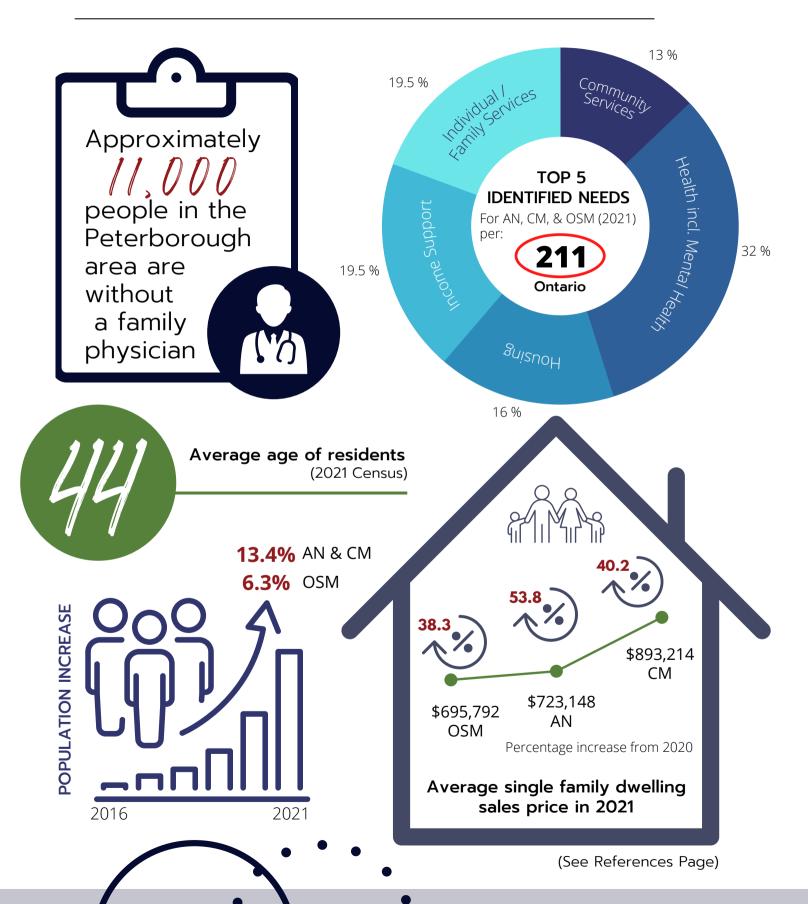
Otonabee-South Monaghan is predominantly agricultural community with a number of hamlets, the largest of which is the Village of Keene. The Highway 7 corridor runs through the northern portion of the municipality, affording opportunities for commercial and employment-related development.

The Trent-Severn waterway through the heart of the Township along the Otonabee River and then through Rice Lake, which is the Township's southern boundary. There are numerous resorts and cottages located along this waterfront.



# **Fast Facts**

#### **Our Priorities**



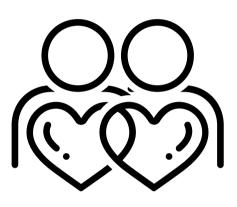
# **Key Priorities**

Based on public consultation, regional data, and advice from the Advisory Committee, the following four key priority areas have been identified:

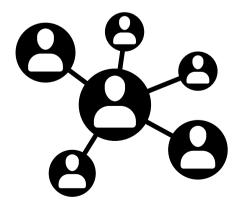
Access to Health



Community Belonging



Community Supports



Housing Security



# **Our Priorities**

#### Access to Health



# Goal

Improve access to mental and physical health supports.

#### **Supporting Actions**

- Liaise with the Peterborough Physician Recruitment and Retention Committee to stay informed of ongoing efforts for physician recruitment for unattached patients in the region
- Advocate for expanded health care services including health care providers and facility upgrades (i.e. New Medical Centre)
- Support and advocate for expansion and sustainability of the Family Health Team structure in each Township
- Advocate for a consistent transportation source for residents to access medical services in the City of Peterborough
- Work with the relevant agencies on informative communication plans to support those struggling with mental health and/or addictions and their familial supports
- Provide private space for residents to access internet for virtual medical appointments
- Promote the TALK NOW Mental Health & Addictions clinic
- Ensure no municipal barriers are in place for physical health opportunities
- Support and encourage rural outreach for the Canadian Mental Health Association's new Mobile Mental Health and Addictions Clinic
- Continued promotion of crisis line services and supports
- Update or Adopt Master Recreation Plan to ensure a focus on physical health opportunities and programming

#### Indicators of Success

- Number of unattached patients seeking care
- Regular rural attendance of the mobile mental health and addictions clinic
- Number of mental health calls for service from Police Services Boards
- Number of Ontario 211 Health and Mental Health/Addictions needs
- Support for Master Recreation Plan initiatives in annual municipal budgets



# Our Priorities Community Belonging



# Goal

Enhance community engagement and sense of connection.

#### **Supporting Actions**

- Establish or support existing community hubs that act as an access point and make it easier for residents to access the health, social, cultural, recreational, educational, and any other resources they may need in one spot
- Launch a community education campaign on local programs and services available (i.e. 211 Ontario, Connex Ontario)
- Collaborate with community partners, user groups, and public libraries for social inclusion opportunities
- Support, enhance, and promote community initiatives and programming for all demographics
- Provide ongoing public engagement occasions
- Encourage community volunteerism and participation

#### Indicators of Success

- Number of Ontario 211 Community Services needs and closed loop referrals
- Number of community events and corresponding resident engagement
- Community Care metrics
- Community Hub metrics



Community Care Peterborough provided a total of 44,375 reassurance calls and visits in 2020 / 2021.



# Our Priorities Community Supports



Goal

Improve access to community support services and programs.

#### **Supporting Actions**

- Identify community support services and programs that are available
- Identify areas of opportunity or improvement for services and programs
- Improve accessibility and access to support services and programs within the community
- Advocate for a consistent transportation source for residents to access local and surrounding amenities and social opportunities
- Research the possiblity of establishing a mechanism to distribute free personal hygiene kits for individuals in need
- Continue to work collaboratively to build long lasting relationships with community partners and organizations

#### Indicators of Success

- Increase in use and participation of community services and programming
- Strengthened connections to support providers and resources for the community
- Working collaboratively to create a more streamlined system which could include data sharing, communications, and service delivery



23.3% of Peterborough area children were considered vulnerable in the physical health and well-being domain.

Peterborough Social Services · Unstructured Outdoor Play report (2018)



# **Our Priorities**

Housing Security



# Goal

Increase access to affordable, safe, and adequate housing.

#### **Supporting Actions**

- Work with community partners to support the vision identified in the Peterborough Housing and Homelessness Plan (2019)
- Promote supports available through Peterborough Social Services and Ontario 211
- Advocate for diverse and innovative housing options
- Ensure no municipal barriers are in place to support responsible growth
- Improve service navigation
- Promote secondary dwelling unit legislation (More Homes, More Choices Act, 2019)
- Explore opportunities to support diverse housing options (i.e. tiny homes, multi-residential units)

#### Indicators of Success

- Number of applications on the Community Housing Wait List
- Number of people on the By-Name Priority List (BNPL)
- Number of Ontario 211 Housing needs and closed loop referrals
- Number of building permit applications and municipal turn-around times
- Number of planning applications and municipal turn-around times



As of February 2020, there were 1,384 applicants on the waitlist for Social Housing in Peterborough City and County.

# Final Thoughts

## **Implementation**

Each Township will prepare an annual impact report highlighting accomplishments and measurements of success in each of the identified priority areas.

This report will be provided to respective Councils and made publicly available on each Township website for community members and stakeholders.

Timelines and priorities will be unique to each Township, but actionable items are anticipated to be undertaken within 3 - 5 years.

## Conclusion

This CSWB Plan lays the groundwork for our municipalities to work together in a coordinated approach to promote safety and well-being for all residents in our communities. Building upon existing municipal partnerships and assets, this Plan endeavours to improve access to health, community supports, and adequate housing; while also enhancing a sense of belonging and connection.

This Plan has been built upon a strong foundation of data and local information, acknowledges service gaps and challenges, and takes supportive action in the pursuit of corrective goal achievement and/or progress.

It is important to note that this Plan recognizes many of the identified key priority areas lie outside the scope of local governments and would require a substantial infusion of funding to enact meaningful change; but addressing complex social issues requires innovation, adaptability, and proactivity from all levels of government to create safer and healthier communities. We, along with our community partners will aspire to make strides in goal realization in a supportive capacity through collaborative outreach, educational campaigns, and existing services promotion.



# Community Partners/ Resources

211 Ontario

2-1-1

www 211ontario ca

Age Friendly Peterborough

705-748-8830 ext. 3227

www.peterborough.ca/aging

Asphodel-Norwood Food Bank

705-639-1777

Asphodel-Norwood Public Libraries

705-639-2228 / 705-768-2548

www.anpl.org

The Brock Mission & Cameron House

705-748-4766

www.brockmission.ca

Canada Mortgage & Housing Corp.

1-800-668-2642

www.cmhc-schl.gc.ca

Canadian Mental Health Association –

Haliburton, Kawartha, Pine Ridge Br.

705-748-6687

www.cmhahkpr.ca

Cavan Monaghan Libraries

705-741-1253 / 705-932-2919

www.cavanmonaghanlibraries.ca

Centre for Addictions & Mental Health

1-800-463-6273

www.camh.ca

Children's Aid Society

705-743-9751

www.khcas.on.ca

Community Care

(705) 742-7067

www.commcareptbo.org

ConnexOntario

1-866-531-2600

Text CONNEX to 247247

www.connexontario.ca

Elder Abuse Prevention Ontario

416-916-6728

www.eapon.ca

**Employment Planning & Counselling** 

705-748-9110

www.epcjobs.ca

Five Counties Children's Centre

705-748-2337

www.fivecounties.on.ca

FourCast Addiction Services

1-800-461-1909

www.fourcast.ca

Four County Crisis Line

705-745-6484

Good Doctors Medical Clinic

**1-**855-884-6638

www.gooddoctors.ca

Health Care Connect

1-800-445-1822

www.ontario.ca/healthcareconnect

Housing Resource Centre

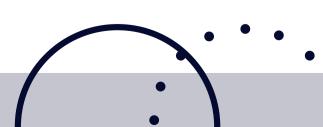
705-743-2272

www.ccrc-ptbo.com/

Kawartha Sexual Assault Centre

705-741-0260

www.kawarthasexualassaultcentre.com



# Community Partners/ Resources

Kids Help Phone

Text CONNECT to 686868 1-800-668-6868 www.kidshelpphone.ca

Millbrook Foodshare

705-932-7066

New Canadians Centre

705-743-0882

www.nccpeterborough.ca

ON Central East LHIN

705-743-2212

www.healthcareathome.ca/centraleast

Ontario Provincial Police – Peterborough

Detachment

705-742-0401 www.opp.ca

Otonabee-South Monaghan Food

Cupboard

705-295-6952

Otonabee-South Monaghan Public

Libraries

705-295-6814 / 705-939-6510 /

705-749-5642

www.otosoumon.library.on.ca

Partners in Pregnancy

705-741-1191

www.partnersinpregnancy.ca

Pediatric Outpatient (POP) Clinic

705-740-8055

Peterborough Child and Family Centre

705-748-9144

ptbocfc.ca

Peterborough Drug Strategy

www.peterboroughdrugstrategy.com/

resource/

Peterborough Family Health Team

705-740-8020

www.peterboroughfht.com

Peterborough Police Service

705-876-1122

www.peterboroughpolice.com

Peterborough Public Health

705-743-1000

www.peterboroughpublichealth.ca

Peterborough Social Services

705-748-8830

www.peterborough.ca/socialservices

Salvation Army

705-742-4391

www.mpeterborough.wpengine.com

Seniors Safety Line

1-866-299-1011

TALK NOW Mental Health and Addictions

705-876-5826

Telehealth (now Health Connect Ontario)

8-1-1 or Chat Online

Women's Healthcare Centre

705-743-4132

**YES Shelter** 

705-748-3851

www.yesshelter.ca

**YWCA** 

1-800-461-7656

www.ywcapeterborough.org/

# References

#### Community Care Peterborough

Annual Report 2020-2021

#### Ministry of Municipal Affairs and Housing

More Homes, More Choice: Ontario's Housing Supply Action Plan 2019

#### Ministry of Community Safety and Correctional Services

Community safety and well-being planning framework Booklet 3 - A shared commitment in Ontario

#### Ontario 211

https://211ontario.ca/211-data/

#### Peterborough and the Kawarthas Association of REALTORS® Inc.

https://www.pkar.org/

#### Peterborough Community Well-being Plan

2019

#### Peterborough Social Services

Unstructured Outdoor Nature Play Report (2018) - A solution-based report of child development data in the City and County of Peterborough

#### **PTBOCanada**

https://www.ptbocanada.com/journal/peterborough-plans-to-address-doctor-shortage-in-area-with-new-committee

#### Statistics Canada

2021 Census

#### The Peterborough Examiner

https://www.thepeterboroughexaminer.com/news/peterborough-region/2022/01/17/new-recruitment-committee-planned-to-address-doctor-shortage-in-peterborough.html

#### Township of Asphodel-Norwood

Strategic Plan 2022-2024



# **Appendix**

**Public Consultation** 

Townships of Asphodel-Norwood, Cavan Monaghan, and Otonabee-South Monaghan

#### Community Safety and Well-being Plan

Public Survey Results · 218 Responses

90.8%

of survey respondents reported feeling safe or very safe when asked about their feelings of personal safety.

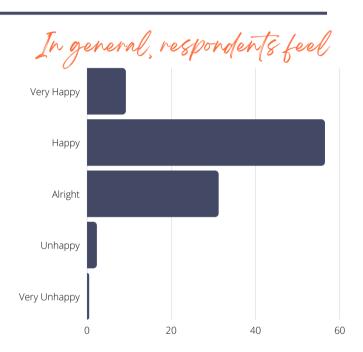
Largest roles in community safety: Neighbours, Police Services, Community Services, and Schools.











#### What is a Community Safety and Well-Being Plan (CSWBP)?

A CSWBP is the result of when local governments, police, organizations, and residents discuss local issues and then commit to working together in new ways to create a safer, healthier communities. The intention for this plan is to redirect local efforts and investments from short-term, reactive, 'band-aid' responses to long-term, preventative, and risk mitigating social development.





Respondents do not feel they have access to affordable housing



Respondents reported total annual household incomes below \$75,000





Respondents feel stronger senior supports are needed

# **Appendix**

**Public Consultation** 

#### Community Safety and Well-being Plan

Public Survey Results - Pg 2

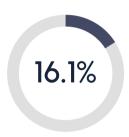
April 2, 2022

Physical Health



Respondents reported fair/poor physical health

Mental Health



Respondents reported fair/poor mental health

Community Belonging



Respondents do not feel a strong sense of community belonging

66 We need to look at the community as a whole and not individual groups such as seniors, youth. Someone is always being left out and unable to access services... 99

SURVEY RESPONDENT





#### **TOP 3 CONCERNS**

- Ability to pay bills and meet basic needs
- Ability to enjoy life and participate in leisure activities
- 3. Affordable Housing





#### **OBSTACLES**

80.7 % noted obstacles in receiving physical health supports; and96% noted obstacles in receiving mental health supports

Primary Concerns: Access/ Availability of programming and health services (ie family physician)

# Serior Supports



#### **TOP 5 CONCERNS**

- 1. Isolation
- 2. Caregiver Burnout
  - 3. Affordable Housing
- 4. Access to Health Care
- 5. Transportation

